Cambridgeshire & Peterborough

North Alliance
NHS Charities Together: Health Hub for the Homeless Population.

15 July 2021

NHS Charities Together Bid

Improving Health Inequalities Through Digital Access

NHS CHARITIES TOGETHER

The journey…

What have we bid for and why?

The COVID-19 pandemic has forced health and care providers to change the way they operate with many services, or parts of services, moving online. The high levels of health inequality in our area has only been amplified as a result of the pandemic and our response to it. This bid therefore looks to address the impacts of our digital response in the following ways:

1. Digital Support Packages (DSPs)

Working with the voluntary sector, Social Prescribers and other community health providers, we are looking to offer 1,333 DSPs to individuals with long term health conditions in areas with low digital literacy. These will include IT equipment, Wi-Fi provision and/or data and signposting to online health education programmes.

2. Homeless Health Hub

In collaboration with The Light Project and Boroughbury Medical Centre (current funded provider), we want to create a Homeless Health Hub within the grounds of Peterborough Cathedral to provide those with no fixed abode access to basic health services and digital consultations with their GP and other health and social care providers.

What's the cost and how will it be spent?

Project management costs will be absorbed by the Alliance to allow more funding to be allocated to the products.

The Light Project will fund the operation of the Homeless Health Hub but funding from NHS Charities Together is required for initial setup.

An evaluation will take place in month 9/10 of funding for Year 2 following which recurrent funding will be explored.

Item	Year 1 (£)	Year 2 (£)	Total (£)
Digital Support Packages (£225 max per unit)	100,498	200,000	300,498
Homeless Health Hub (Portakabin, and contents)	100,000	0	100,000
Contingency	0	480	480
Total	200,498	200,480	400,978

May-20 – STP requested Alliances explore their communities' digital needs

Sep-20 – Three proposals to STP Board, decision delegated to Board of Chairs

Sep-20 – Proposal for digital support packages supported by Board of Chairs

Sep-20 – Instruction given to Integrated Neighbourhoods to develop proposal in detail supported by voluntary sector

Dec-20 – Homeless Health Hub concept developed and explored with The Light Project

Jan-21 – Homeless Health Hub and Digital Support Packages supported by Board of Chairs

Mar-21 – Business Case defined and reviewed by Board of Chairs and STP Board Chair

Mar-21 – Business Case submitted to NHS Charities Together panel

May-21 – Delay in response from NHSCT

June-21 – Feedback received. Resubmission for device element required. Homeless Health Hub successful.

WE ARE HERE

September21 Resubmission

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Health Hub for the homeless in North Alliance:

- Now that £100k of funding has been approved, ordinarily NHSCT would send 50% to start and 50% after one year. Because of the nature of the project the full amount is required. ACT are currently working through a process to underwrite the payment so that the project can commence.
- Steven Pettican from the Light Project Peterborough is currently seeking planning permission on the site at the cathedral.
- Adnan Tariq, Clinical Director for Bouroughby and Paston primary care network is due to collaborate with Steven Pettican regarding next steps. Governance, regulation and joined working are going to be explored.

Digital support packages:

This element of the project has not been authorised by NHS Charities Together, because they have amended their criteria for application since submission. Please see the next slides to see what now needs to happen to resubmit the application in September 2021.

In essence the project must be loan devices only and must include restrictions to devices for safeguarding purposes.

A meeting has been arranged with Cambridge Online to establish the possibilities of meeting the new criteria.

NHS Charities Together Stage 2

Next Steps

Digital Devices

- NHSCT are unable to support projects where digital devices are 'gifted'

- NHSCT are unable to fund wi-fi data or dongles

- They have supported similar projects where devices have been loaned

Essential Criteria

- We must meet these for our project to be approved:

- 1. Results in a measurable improvement in health outcomes for communities adversely affected by Covid-19

- 2. Involves a partnerships of NHS charities and community organisations

- 3. Leads to a direct, positive impact on the NHS whilst it responds to Covid-19 pandemic
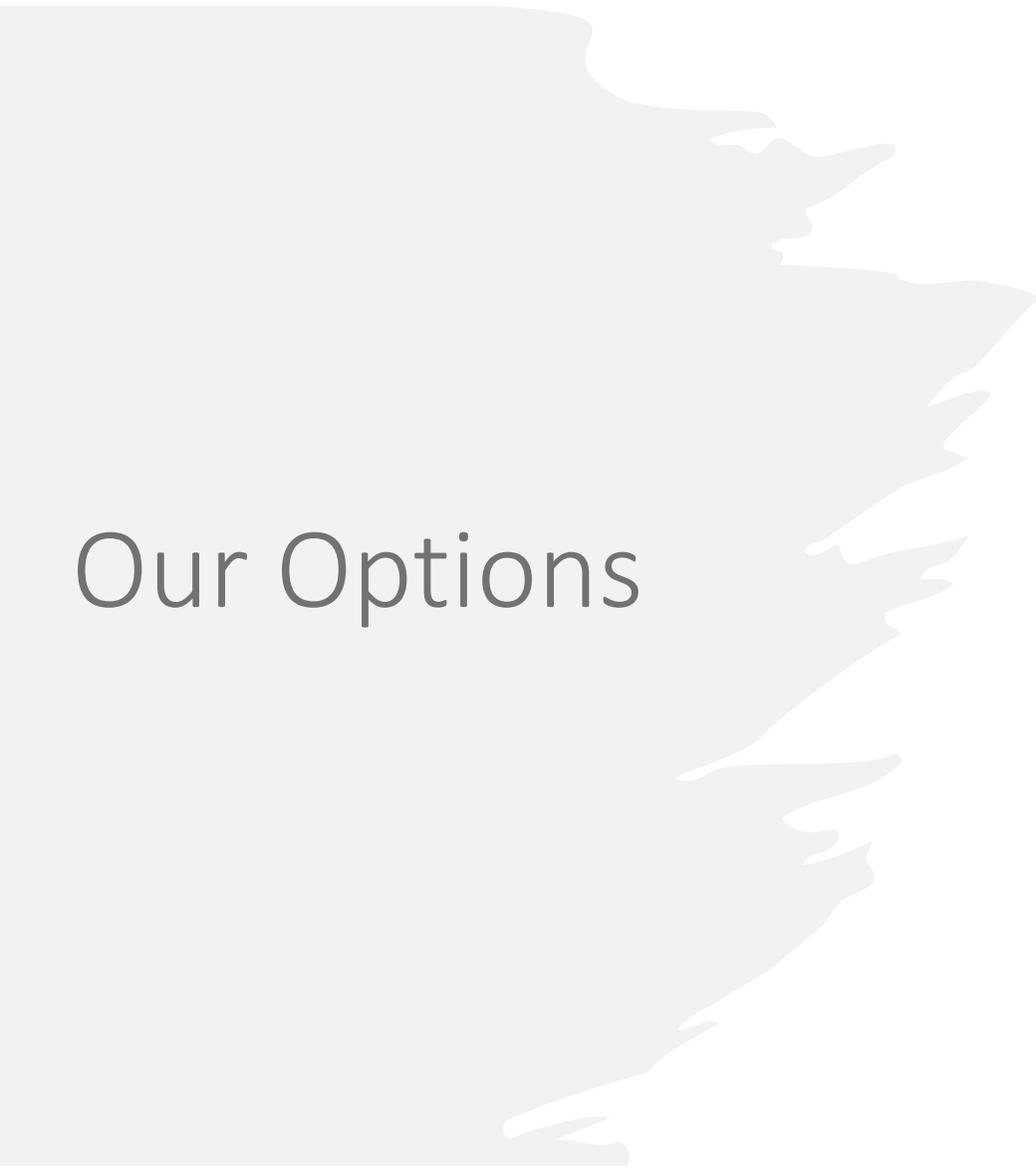
Safeguarding

- We will need to:
  - Ensure devices are equipped with software that prevents installation of apps, games e.g. Microsoft InTune
  - Ensure devices are equipped with mobile device management software to allow inappropriate websites to be restricted
  - An agreement must be in place with service users
  - We should have the ability to deactivate devices remotely

Safeguarding

- We should have in place:
    - An equality and diversity policy
    - A safeguarding policy
    - DBS Checks
    - Relevant insurances

- We must also undertake due diligence checks on all partner organisations and describe this process

Recommendations

- Identify a more specific user group (adversely affected by Covid-19) that will benefit from a device loan

- Include specific data on this group e.g. number of digital consultations compared with face-to-face, how many of this user group are treated at the hospital

- Cite evidence of need at CUH/CPFT specifically

- Undertake some consultation before funding is awarded (now a requirement of the application)

- Demonstrate fully the benefit to the individual *and* the NHS

Our Options

- Re-work the original project, being more specific about our user group and providing greater evidence of need

- Re-visit the other projects put forward by the STP