

Fit for the Future

Working together to keep people well

We Asked

The Sustainability and Transformation Public Involvement Assemblies were set up to encourage wider patient and public involvement in helping to shape the programme. We held five public assemblies during March 2016.

We asked almost 90 people who attended our assemblies for comments on the Evidence for Change and feedback on the evaluation criteria and design principles for our Sustainability and Transformation Plan.

You Said

“Mental Health is a key element to all patient pathways.”

Wisbech Public Workshop

“More confidence needed in 111 so that people use it.”

Huntingdon Public Workshop

“Regional centres make sense, seeing a specialist who does it often.”

Huntingdon Public Workshop



“Continuity of care is important.”

Cambridge Public Workshop



“Ensure health staff on the ground are involved.”

Peterborough Public Workshop

“Pharmacy needs to be a bigger part of the solution”

Wisbech Public Workshop



“People would be happy to be treated at home if they could get good support.”

Wisbech Public Workshop

“There should be an intermediate facility to go to from hospital, before home.”

Cambridge Public Workshop

“Need a choice of treatment and location.”

Peterborough Public Workshop



“Can we do more in the community?”

Ely Public Workshop

Summary

During the assemblies there was a significant amount of feedback received on the Evidence for Change.

Selections of these comments are illustrated in this document.

All comments were captured in an overall document and collated into themes relating to clinical services. These were shared with each clinical working group, to be discussed in their groups and workshops, and for consideration in their planning and redesign processes.

We Did

Evaluation Criteria

The Programme's evaluation criteria were reviewed against the range of comments made across the five meetings and there was reassurance that the range of criteria met with the requirements raised at the assemblies.

Design Principles

The design principles were revised following the comments made across the five meetings.

Thirty comments were collated and the principles reviewed against them.

The changes made included removing the technical jargon and simplifying the language, using suggested wording, adding carers and social care attributes, and ensuring it included a system-wide approach.